

WIRELESS RESELLER CHECKLIST

Here are the things you will need to have ready before you port your number.

BEFORE YOU START THE PROCESS

- Does your phone have a Sim card or ESim: Go into settings > General > About > scroll down, you will see the section "Physical SIM" down below, if you have a SIM inserted.

If you have an ESIM installed, it should say "ESIM".

iPhone

Settings > General > About > Carrier Lock >
No SIM Restrictions or SIM Locked

Android

Instructions may vary depending on android device
Settings > Connections > Network
Operations > More Connection Settings >
Network Unlock

- Unlock your e-sim card. Your current provider has to unlock that. It may take up to 24 hours. ***Do this first.*** Contact your provider (Verizon, T-mobile, etc.) and ask them to unlock your e-sim.
- Make sure your phone is up to date. Follow the instructions for your phone and check for any updates. ***Do this before you want to port the number.***
- Have your credit card and a phone charger handy. Please make sure your cellphone is charged.
- Write down your account number for your cell phone. ***You will need the pin or access code from your current provider. These numbers are time sensitive. Be prepared with this the day before you port your number.***

Account Number: _____

Pin: _____

ESIM: _____