



SMS / MMS Messaging Terms and Conditions

Last Updated: February 23, 2026

1. Program Description

DayStarr LLC d/b/a DayStarr Communications (“DAYSTARR”) may provide SMS and/or MMS text messaging communications related to your account, services, or interactions with the Company (the “SMS Program”). Messages may include service installation confirmations, outage notifications, billing reminders, customer support communications, two-factor authentication messages, informational service communications, and promotional messages where separately consented. Participation in the SMS Program is voluntary.

2. Consent to Receive Messages

By providing your mobile phone number and affirmatively opting in through an approved method, you expressly consent to receive recurring automated informational and/or marketing text messages from DAYSTARR. Opt-in methods may include online signup forms, customer portals, written agreements, electronic consent checkboxes, or texting a designated keyword. Consent to receive text messages is not a condition of purchase.

3. Message Frequency

Message frequency varies depending on account activity, service events, customer requests, communication preferences, and service notifications.

4. Message and Data Rates

Message and data rates may apply. Charges are determined by your wireless carrier and are your responsibility. DAYSTARR does not charge for receiving SMS messages.

5. Opt-Out Instructions

You may opt out of SMS communications at any time by replying STOP to any message received from the Company. After sending STOP, you will receive one confirmation message and will not receive further SMS messages unless you opt in again.

6. Help Instructions

For assistance, reply HELP to any message or contact DAYSTARR at 989-720-6000 or connect@daystarrfiber.net.

7. Supported Carriers and Delivery Disclaimer

Wireless carriers are not liable for delayed or undelivered messages. Message delivery is subject to effective transmission by your wireless carrier and is not guaranteed by the Company.

8. Privacy and Data Use

Information collected in connection with the SMS Program is subject to the DAYSTARR Privacy Policy available at daystarr.net/privacy-policy. Mobile phone numbers and SMS opt-in data will not be shared, sold, rented, or disclosed to third parties or affiliates for their own marketing purposes.

9. Eligibility

You must be at least 18 years old or the age of majority in your jurisdiction to participate in the SMS Program.

10. Modification or Termination of Messaging Program

The Company may modify or discontinue the SMS Program at any time. Continued participation after updates constitutes acceptance of revised terms.

11. Supported Message Types

Messages may be sent using automated technology where permitted by law. Messaging services are provided on an as-available basis and may be affected by carrier availability or technical issues.

12. Limitation of Liability

To the maximum extent permitted by law, DAYSTARR shall not be liable for delays, failures, or errors in message transmission or delivery. All limitations of liability contained in the DAYSTARR Terms and Conditions of Service apply.

13. Governing Law

These Messaging Terms shall be governed by the laws of the State of Michigan.

14. Contact Information

DayStarr Communications
P.O. Box 698
Owosso, MI 48867
Phone: 989-720-6000
Email: connect@daystarrfiber.net
Website: <https://www.daystarrfiber.net>