

MAKE THE SWITCH TO A WIRELESS RESELLER

If you haven't already switched to a wireless reseller the process can feel a bit overwhelming. Switching to a wireless reseller can be a great way to get a more personalized experience while also saving some money—all without compromising on quality! It's worth comparing and here's your guide to getting started.

WHAT IS A WIRELESS RESELLER

A Wireless Reseller (Also known as MVNO, Mobile Virtual Network Operator) is a smaller wireless carrier that uses the network of larger carriers to provide mobile services at a discounted rate. Examples of Wireless Resellers are Mint Mobile, Visible, and Straight Talk. They work off of larger carriers called Mobile Network Operators (MNO), examples of MNO are Verizon, T-Mobile and AT&T. Wireless Resellers offer customers the benefits of larger network services without the cost.

SELECTING A WIRELESS RESELLER *Try using our Wireless Reseller Checklist!*

- Consider your needs: Evaluate data allowances and pricing to find a wireless reseller that suits your usage and budget. Keep in mind the average data usage is 22 GB per month per user.
- **Check network coverage** Ensure the wireless reseller uses a network with good coverage in your area. Consider large networks that you currently use or used in the past that gave you good coverage in the areas you frequent.
- **Read reviews and compare plans:** Take the time to research different wireless resellers and compare their plans, features, and customer service.
- Ensure Phone Compatibility: Make sure your phone is unlocked and not tied to a contract with your current carrier. Verify that your phone is compatible with the wireless reseller's underlying network (e.g., T-Mobile, AT&T, Verizon). If locked, consider how much you still owe on your current device. You could pay this off, enabling your phone to be unlocked.



TRANSFERRING SERVICE TO A WIRELESS RESELLER

Before purchasing a SIM card, check your phone's settings to see if it supports an eSIM or a physical SIM card. Not all wireless resellers offer both options, so it's important to confirm with the provider before making a switch. Once you know what your phone supports and have chosen a wireless reseller, purchase the appropriate SIM card and follow their instructions to activate it.

PORT YOUR PHONE NUMBER

Contact your current carrier to initiate the porting process and obtain the necessary information (e.g., account number, PIN). Provide the wireless reseller with the information from your current carrier to complete the porting process. The porting process may take a few hours or a couple of days.

Once the porting process is complete, insert the new wireless reseller's SIM card into your phone and follow the wireless reseller's instructions to activate your service.



